

U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTORNEY'S DOCKET NUMBER
TRANSMITTAL LETTER TO THE UNITED STATES DESIGNATED/ELECTED OFFICE (DO/EO/US) CONCERNING A FILING UNDER 35 U.S.C. 371		KUNKEL1 U.S. APPLICATION NO. (If known, see 37 CFR 1.5) 10/507102
INTERNATIONAL APPLICATION NO.	INTERNATIONAL FILING DATE	PRIORITY CLAIMED
PCT/DE03/00802	March 12, 2003	March 12, 2002
TITLE OF INVENTION		
METHOD FOR OPERATING A CALL-CENTRE		
APPLICANT(S) FOR DO/EO/US		
Helmut KUNKEL		
Applicant herewith submits to the United States Designated/Elected Office (DO/EO/US) the following items and other information: <ol style="list-style-type: none"> <input checked="" type="checkbox"/> This is a FIRST submission of items concerning a filing under 35 U.S.C. 371. <input type="checkbox"/> This is a SECOND or SUBSEQUENT submission of items concerning a filing under 35 U.S.C. 371. <input checked="" type="checkbox"/> This is an express request to begin national examination procedures (35 U.S.C. 371(f)) at any time rather than delay examination until the expiration of the applicable time limit set in 35 U.S.C. 371(b) and PCT Articles 22 and 39(1). <input checked="" type="checkbox"/> The US has been elected in a Demand by the expiration of 19 months from the priority date (PCT Article 31). <input checked="" type="checkbox"/> A copy of the International Application as filed (35 U.S.C. 371(c)(2)) <ol style="list-style-type: none"> <input type="checkbox"/> is attached hereto (required only if not transmitted by the International Bureau). <input checked="" type="checkbox"/> has been communicated by the International Bureau. <input type="checkbox"/> is not required, as the application was filed in the United States Receiving Office (RO/US). <input checked="" type="checkbox"/> An English language translation of the International Application as filed (35 U.S.C. 371(c)(2)). <input checked="" type="checkbox"/> Amendments to the claims of the International Application under PCT Article 19 (35 U.S.C. 371(c)(3)) <ol style="list-style-type: none"> <input type="checkbox"/> are transmitted herewith (required only if not transmitted by the International Bureau). <input type="checkbox"/> have been communicated by the International Bureau. <input type="checkbox"/> have not been made; however, the time limit for making such amendments has NOT expired. <input checked="" type="checkbox"/> have not been made and will not be made. <input type="checkbox"/> An English language translation of the amendments to the claims under PCT Article 19 (35 U.S.C. 371(c)(3)). <input type="checkbox"/> An oath or declaration of the inventor(s) (35 U.S.C. 371(c)(4)). <input checked="" type="checkbox"/> An English language translation of the annexes to the International Preliminary Examination Report under PCT Article 36 (35 U.S.C. 371(c)(5)), containing pages 2-2a to be substituted for original specification page 2 and claims 1-5 to be substituted for original claims 1-6 for examination in this case. 		
Items 11. to 16. below concern document(s) or information included: <ol style="list-style-type: none"> <input type="checkbox"/> An Information Disclosure Statement under 37 CFR 1.97 and 1.98. <input type="checkbox"/> An Assignment document for recording. A separate cover sheet in compliance with 37 CFR 3.28 and 3.31 is included. <input type="checkbox"/> A FIRST preliminary amendment. <input type="checkbox"/> A SECOND or SUBSEQUENT preliminary amendment. <input type="checkbox"/> A substitute specification. <input type="checkbox"/> A change of power of attorney and/or address letter. <input checked="" type="checkbox"/> Other items or information: <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Courtesy copy of the International Application as filed. <input checked="" type="checkbox"/> Courtesy copy of the first page of the International Publication (WO 03/077519 A1). <input checked="" type="checkbox"/> Courtesy copy of the International Preliminary Examination Report with annexes in German. <input checked="" type="checkbox"/> Application Data Sheet <input checked="" type="checkbox"/> Formal drawings, 3 sheets, Figures 1-3 with English translations. <input checked="" type="checkbox"/> Courtesy Copy of the International Search Report. <input checked="" type="checkbox"/> The application is (or will be) assigned to: T-Mobile Deutschland GmbH whose address is Landgrabenweg 151, D-53227 Bonn, Germany. 		

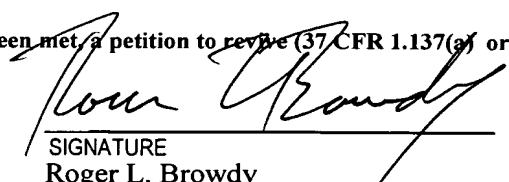
U.S. APPLICATION NO. (If known, see 37 CFR 1.5)		International Application No.		Attorney's Docket No.							
10/507102		PCT/DE03/00802		KUNKEL1							
17. [xx] The following fees are submitted: BASIC NATIONAL FEE (37 CFR 1.492 (a)(1)-(5): Neither international preliminary examination fee (37 CFR 1.482) nor international search fee (37 CFR 1.445(a)(2)) paid to USPTO and International Search Report not prepared by the EPO or JPO..... \$1080.00 International preliminary examination fee (37 CFR 1.482) not paid to USPTO but International Search Report prepared by the EPO or JPO..... \$920.00 International preliminary examination fee (37 CFR 1.482) not paid to USPTO but international search fee (37 CFR 1.445(a)(2)) paid to USPTO..... \$770.00 International preliminary examination fee paid to USPTO (37 CFR 1.482) but all claims did not satisfy provisions of PCT Article 33(1)-(4)..... \$730.00 International preliminary examination fee paid to USPTO (37 CFR 1.482) and all claims satisfied provisions of PCT Article 33(1)-(4)..... \$100.00 ENTER APPROPRIATE BASIC FEE AMOUNT = Surcharge of \$130.00 for furnishing the oath or declaration later than [] 20 [] 30 months from the earliest claimed priority date (37 CFR 1.492(e)). Claims as Originally Presented Number Filed Number Extra Rate Total Claims - 20 X \$18.00 \$ Independent Claims - 3 X \$86.00 \$ Multiple Dependent Claims (if applicable) +\$290.00 \$ TOTAL OF ABOVE CALCULATIONS = \$920.00 Claims After Post Filing Prel. Amend Number Filed Number Extra Rate Total Claims - 20 X \$18.00 \$ Independent Claims - 3 X \$86.00 \$ TOTAL OF ABOVE CALCULATIONS = \$920.00 Reduction of 1/2 for filing by small entity, if applicable. Applicant claims small entity status. See 37 CFR 1.27. \$ SUBTOTAL = \$920.00 Processing fee of \$130.00 for furnishing the English translation later than [] 20 [] 30 months from the earliest claimed priority date (37 CFR 1.492(f)). TOTAL NATIONAL FEE = \$920.00 Fee for recording the enclosed assignment (37 CFR 1.21(h)). The assignment must be accompanied by an appropriate cover sheet (37 CFR 3.28, 3.31). \$40.00 per property + TOTAL FEES ENCLOSED = \$920.00 <table border="1"><tr><td>Amount to be:</td><td>\$</td></tr><tr><td>refunded</td><td></td></tr><tr><td>charged</td><td>\$</td></tr></table>				Amount to be:	\$	refunded		charged	\$	CALCULATIONS PTO USE ONLY	
Amount to be:	\$										
refunded											
charged	\$										

a. [] A check in the amount of \$ _____ to cover the above fees is enclosed.
b. [X] Credit Card Payment Form (PTO-2038), authorizing payment in the amount of \$ 920.00, is attached. At this time no authorization is given to charge any additional fees relating to extra claims, etc. However, if a deficiency exists in the basic filing fee, please charge said deficiency in the filing fee to Deposit Account No. 02-4035.
c. [] Please charge my Deposit Account No. 02-4035 in the amount of \$ _____ to cover the above fees.
A duplicate copy of this sheet is enclosed.
d. [] The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment to Deposit Account No. 02-4035. A duplicate copy of this sheet is enclosed.

NOTE: Where an appropriate time limit under 37 CFR 1.494 or 1.495 has not been met, a petition to revive (37 CFR 1.137(a) or (b)) must be filed and granted to restore the application to pending status.

SEND ALL CORRESPONDENCE TO:

BROWDY AND NEIMARK, P.L.L.C.
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TEL: (202) 628-5197
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Date of this submission: September 10, 2004


SIGNATURE
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REGISTRATION NUMBER